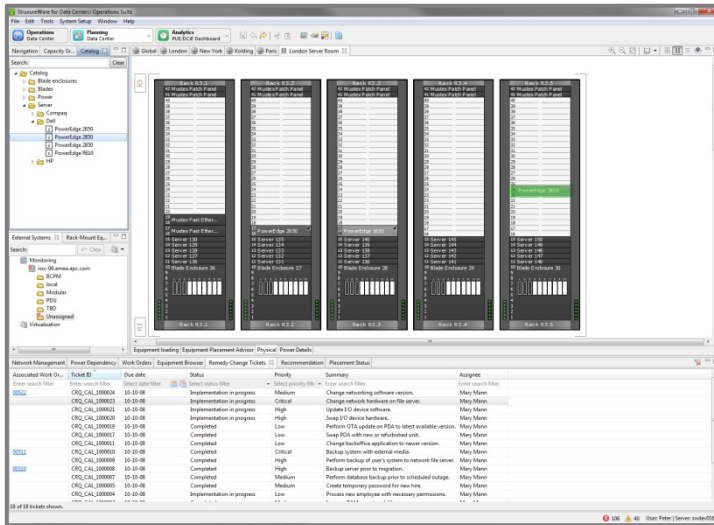




Data Center Operation: Change

Fully integrated workflow management for your IT physical infrastructure

Workflow management allows for easy tracking and executing of moves, adds, and changes of equipment in the data center



Data Center Infrastructure Management Application for StruxureWare Data Center Operation

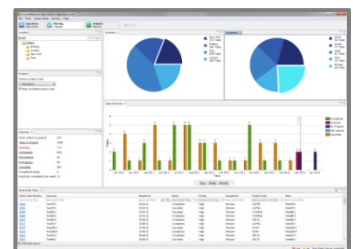
Data Center Operation: Change enables operators to gain control over the data center environment by implementing organized moves, adds, and change work processes, significantly reducing the risk for inadvertent downtime.

> With its automated workflow system, operators can assign work orders, reserve space, track status, and extract an audit trail for complete visibility and history into the change lifecycle.

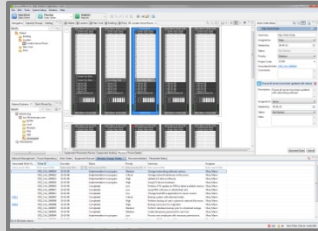
> The optional Data Center Operation: Mobile provides you with your operational changes while on the data center floor, enabling barcode scanning and ensuring data integrity, as well as improved operational efficiency.

> Gain total transparency of physical equipment changes by user in the data center through Data Center Operation: Change.

> Track asset moves, adds and changes by date/time, owner and work orders for view, print and export.



BMC Remedy integration ensure relevant information is shared and flowing between Data Center Operation: Change and the market leading process management system.



Interactive interface - Showing past, future and pending changes to assist with resource and workload balancing, avoiding scheduling conflicts.

Features & Benefits

Workflow Management	Benefits
Automated work order process	Create work orders and automatically generate tasks to move, add or change IT and infrastructure equipment. Schedule, assign and track the status of itemized tasks to implement changes in the data center
Change management overview	Interactive interface showing past, future and pending changes to assist with resource and workload balancing, avoiding scheduling conflicts.
Maintenance scheduling	Facilitate scheduling of service and equipment maintenance to ensure visibility to all service plans and avoid scheduling conflicts.
Customizable templates	Specify the activities required to fulfill the needs of the individual work order, ensuring organizational policies and projects are easily applied to moves, adds and changes.
BMC Remedy integration	Ensure relevant information is shared and flowing between Data Center Operation: Change and the market leading process management system.
Space reservation	Reserve rack space for new equipment to be installed quickly and easily.
Progress report view	Easily track activity and progress by sorting on work order; due date, status and priority
Printable work orders	Print out individual work orders detailing the tasks required for completion.
Email notification	Inform select users of work order completion
Manageability	Benefits
Equipment browser	Quickly locate equipment based on vendor name, model and type, and export equipment data to excel format.
Live dashboard	Gain transparency to data center key performance indicators through easily configured web dashboards, displaying customizable management-level information.
Asset library	Utilize the extensive catalog of physical infrastructure and IT devices from leading vendors
Global asset search	Quickly locate assets through free text search, based on vendor name, model and type, and export equipment data to excel format.
Planning	Benefits
Asset audit trail	Track asset moves, adds and changes by date/time, owner and work orders for view, print and export.
Personnel audit trail	Gain total transparency to physical equipment changes by user
Change report	Instant visibility to all moves, adds and changes to the entire data center.

Prerequisite:

StruxureWare Data Center Operation

Product Module Options:

Data Center Operation: Capacity
 Data Center Operation: Change
 Data Center Operation: IT Optimize
 Data Center Operation: Energy Efficiency
 Data Center Operation: Energy Cost
 Data Center Operation: Insight

Enhancement Options:

Data Center Operation: VIZOR
 Data Center Operation: Mobile
 Data Center Operation: Dashboard

Data Center Monitoring Option:

StruxureWare Data Center Expert

For further information, please visit:

www.apc.com/software